

Administration Guide

FORTANIX CONFIDENTIAL
COMPUTING MANAGER –
SYSADMIN – ACCOUNT AND USER
MANAGEMENT GUIDE

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1.0 INTRODUCTION

1.1 PURPOSE

Welcome to the Fortanix Confidential Computing Manager (CCM) system administration guide. The purpose of this guide is to describe the various operations that can be performed by a Fortanix CCM System Administrator in the System Administration account.

1.2 INTENDED AUDIENCE

This setup guide is intended to be used by System Administrators of Fortanix CCM who will be responsible for approving new account requests, cleaning up the users and unused accounts.

2.0 APPROVE / REJECT ACCOUNTS

2.1 APPROVE NEW ACCOUNT

A Fortanix CCM System Administrator is responsible for approving or rejecting new accounts created by any user. To approve a new account:

1. Go to the Fortanix System Administrator account.
2. Click the **Accounts** tab and go to the **Pending** page to see all the new account creation requests.

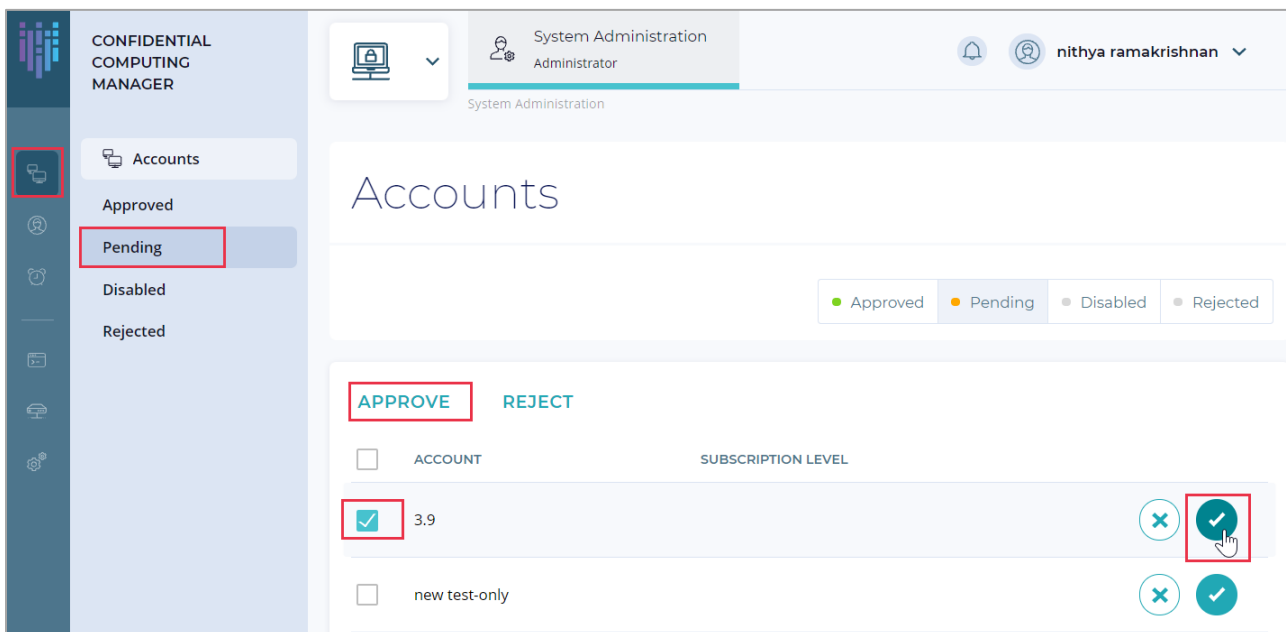




FIGURE 1: APPROVE NEW ACCOUNT

3. Click the tick icon  for the account that you want to approve.



NOTE:

- If you want to approve multiple accounts, then select all the accounts using the checkbox, and click **APPROVE** to approve the selected accounts.
- If you want to approve a single account, then use the tick icon  to approve the account.

To see the list of all the approved accounts, click the **Approved** tab on the **Accounts** page.

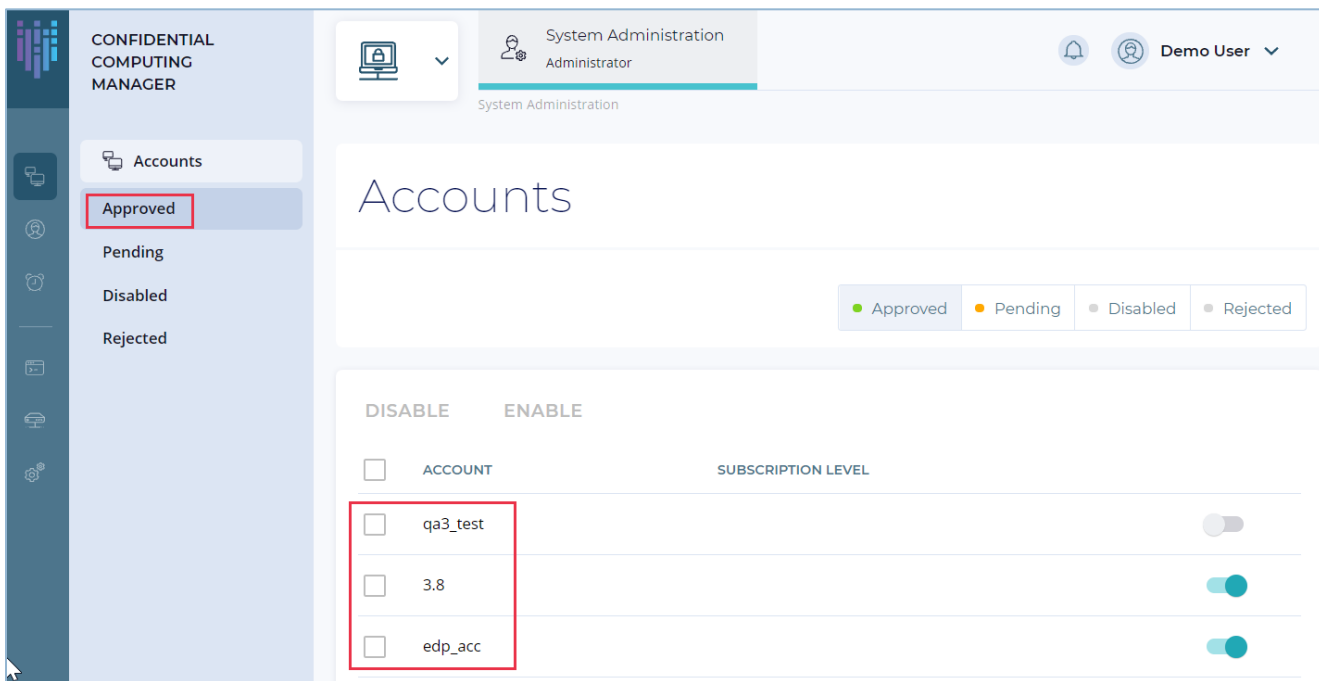


FIGURE 2: APPROVED ACCOUNTS

2.2 REJECT NEW ACCOUNT

To reject a new account creation:

1. Go to the Fortanix System Administrator account.
2. Click the **Accounts** tab and go to the **Pending** page to see all the new account creation requests.

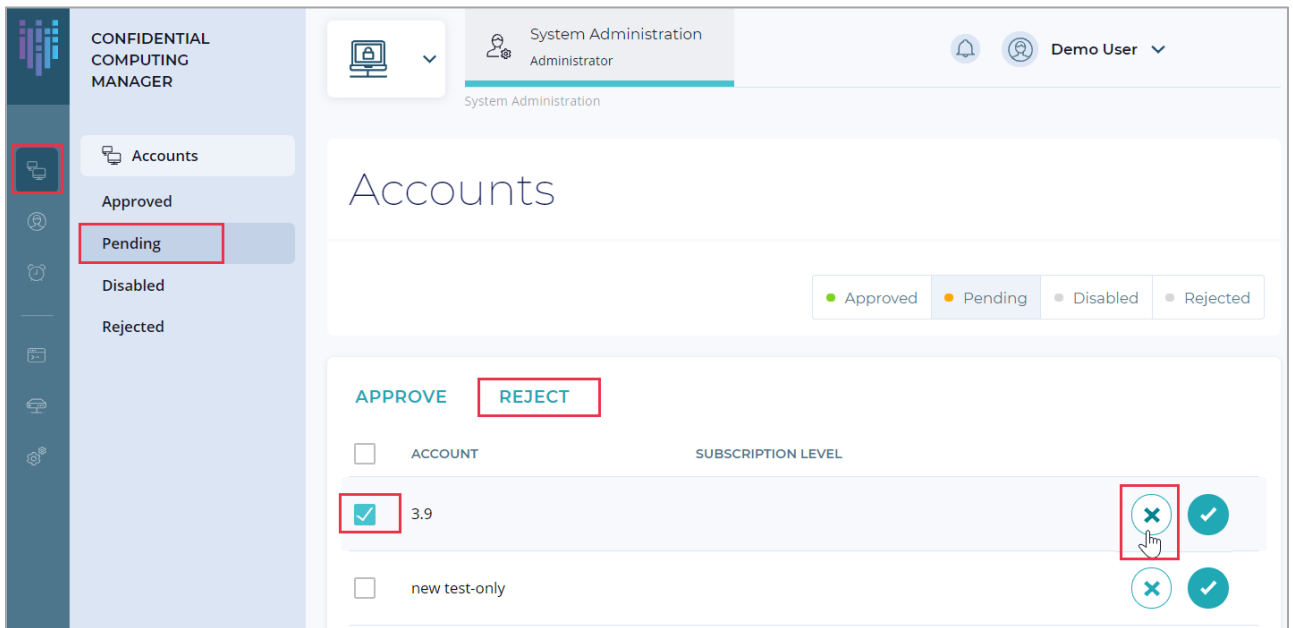




FIGURE 3: REJECT NEW ACCOUNT

3. Select the account that you want to reject and click **REJECT** to reject the account. You can also click the cross icon  for the account to reject the account.



NOTE:

- If you want to reject multiple accounts, then select all the accounts using the checkbox, and click **REJECT** to reject the selected accounts.
- If you want to approve a single account, then use the cross icon  to reject the selected accounts.

To see the list of all rejected accounts, click the **Rejected** tab on the **Accounts** page.

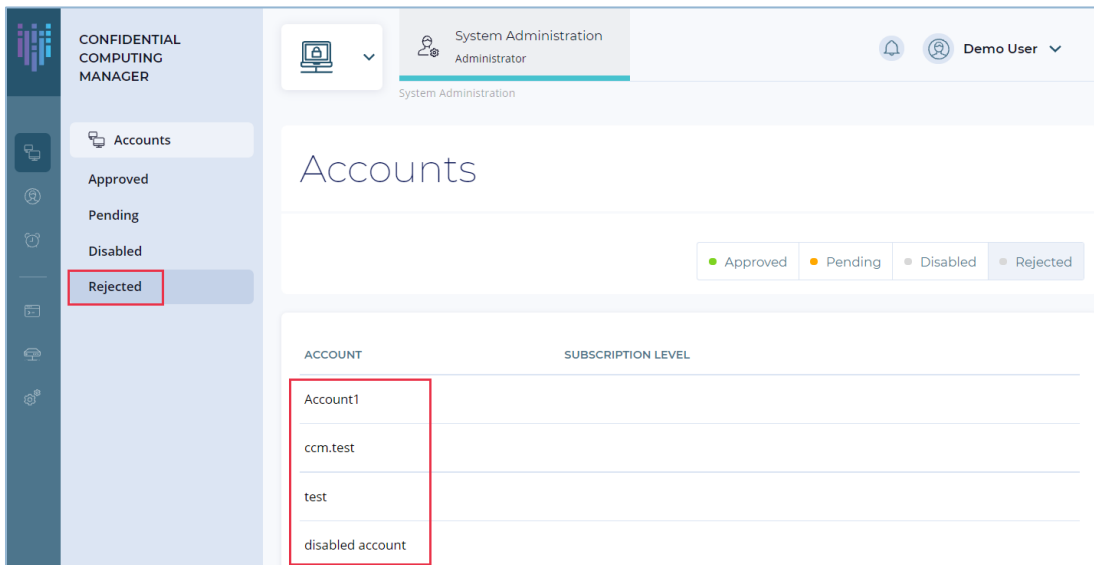


FIGURE 4: REJECT ACCOUNTS

3.0 DISABLE / ENABLE ACCOUNTS

3.1 DISABLE ACCOUNTS

⚠ WARNING: When an account is disabled, all the access and sessions will instantaneously stop for that account.

To disable an account:

1. Go to the Accounts page in the System Administration account.

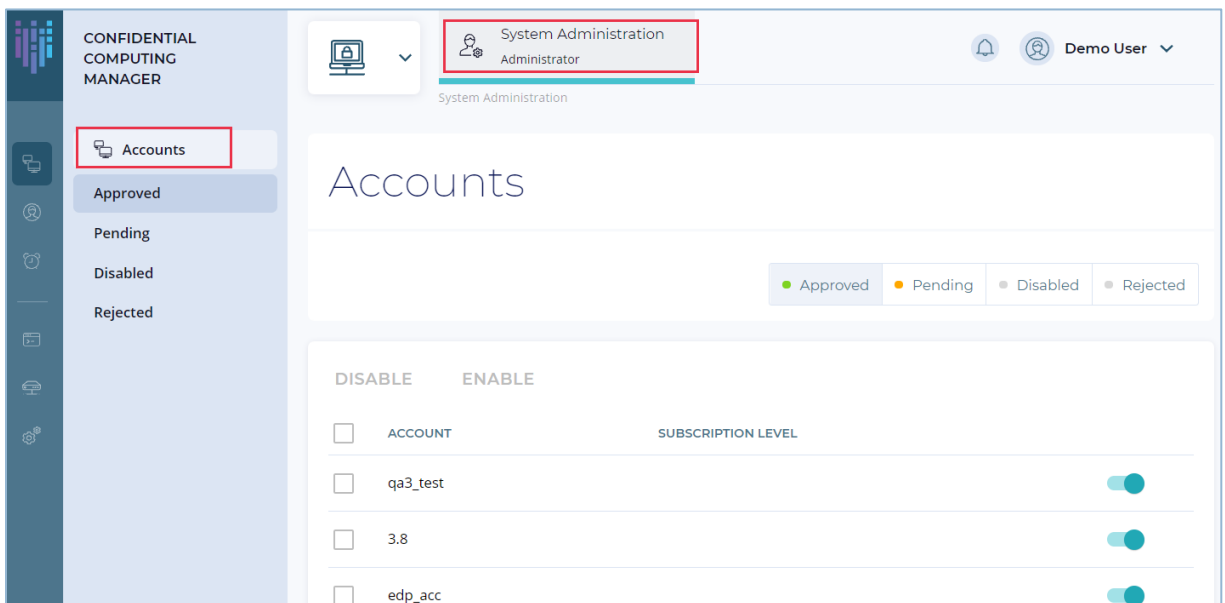


FIGURE 5: SYSADMIN ACCOUNT

2. Click the toggle for the account to be disabled to disable the account.

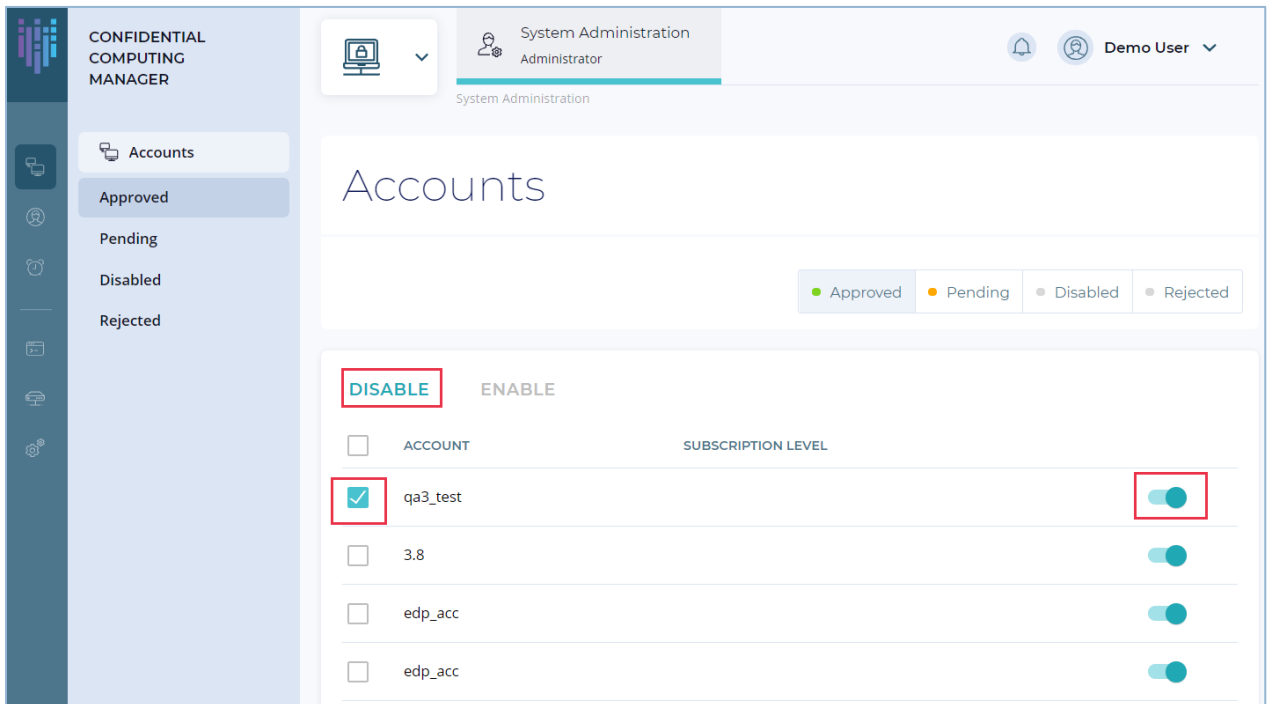


FIGURE 6: DISABLE ACCOUNT



NOTE:

- If you want to disable multiple accounts, then select all the accounts using the checkbox, and click **DISABLE** to disable the selected accounts.
- If you want to disable a single account, then use the toggle to disable a particular account.

To see all the disabled accounts, go to the **Disabled** tab on the **Accounts** page.

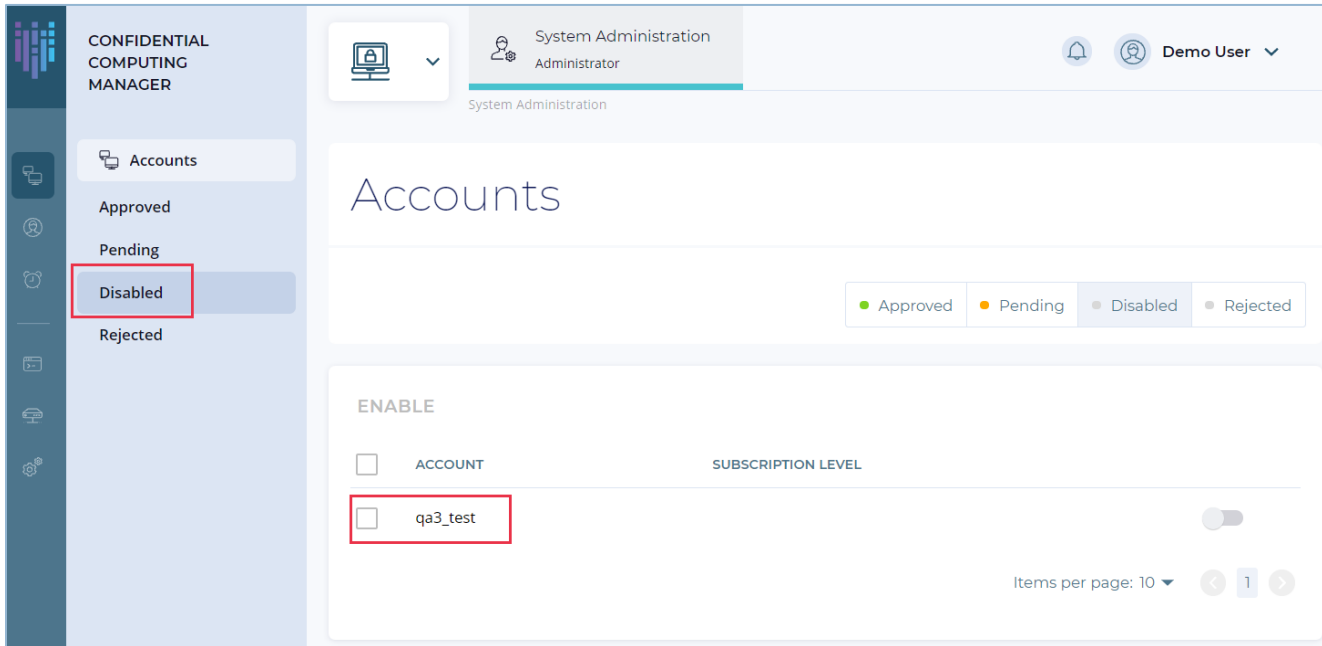


FIGURE 7: DISABLED ACCOUNT LIST

3.2 ENABLE ACCOUNTS

To enable an account:

1. Go to the Accounts page in the System Administration account.

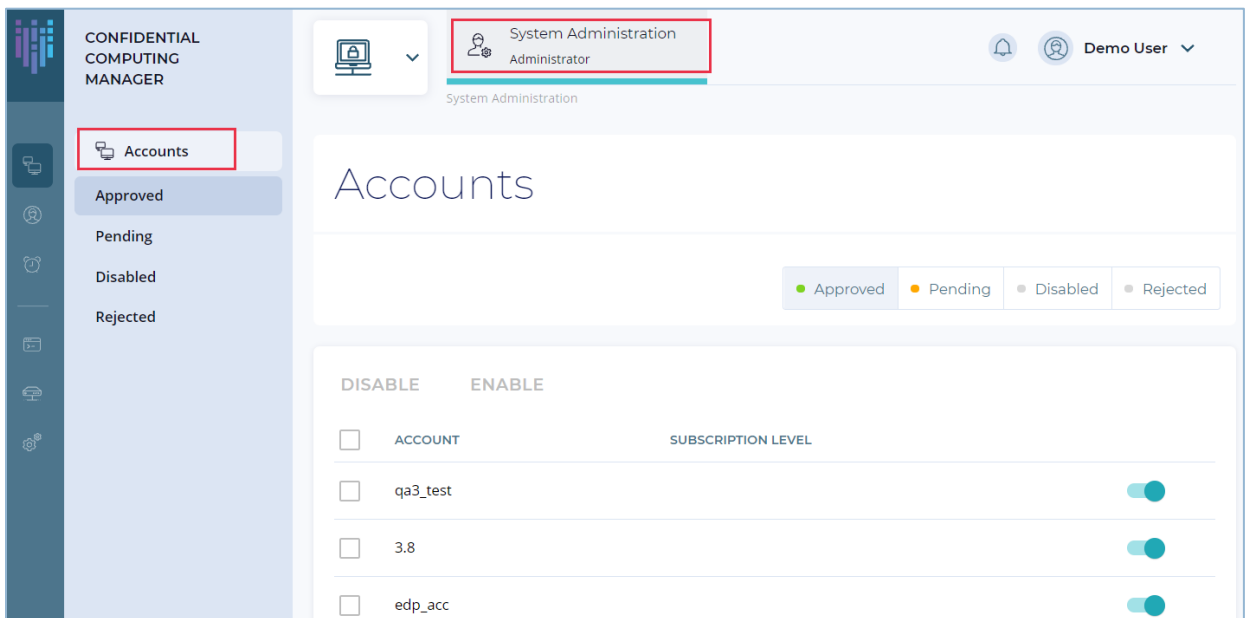


FIGURE 8: ENABLE ACCOUNT

2. To enable the account, click the toggle for the account that is disabled to enable the account.

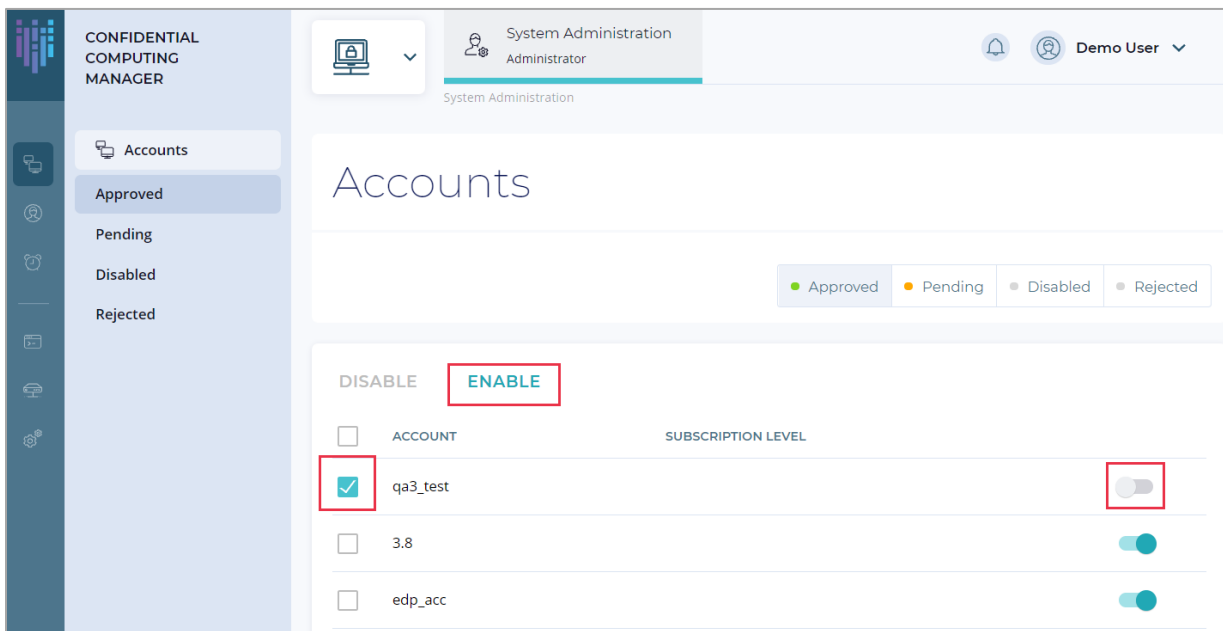


FIGURE 9: ENABLE THE ACCOUNT



NOTE:

- If you want to enable multiple accounts, then select all the accounts using the checkbox, and click **ENABLE** to enable the selected accounts.
- If you want to enable a single account, then use the toggle to enable a particular account.

4.0 DISABLE AND DELETE USERS

4.1 DISABLE / ENABLE SYSTEM ADMINISTRATORS OR OPERATORS

When a System Administrator/Operator is disabled, all the sysadmin access will be instantaneously terminated for that user, and they will no longer be able to select the System Administrator account after login. To disable a sysadmin/operator:

1. On the System Administration page, click the **USERS** tab.
2. In the **Users** page, click the toggle for the sysadmin/operator to be disabled to disable the user.

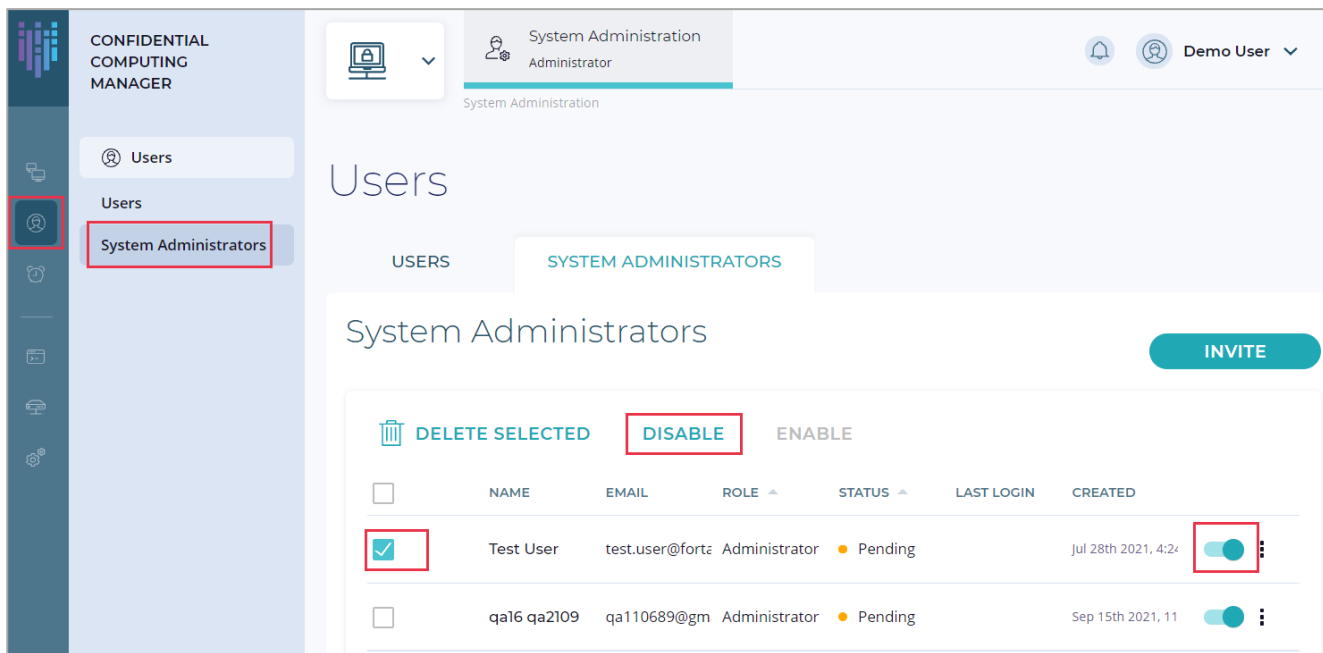


FIGURE 10: DISABLE USER

3. To enable the user, select the toggle for the disabled user to enable the user.

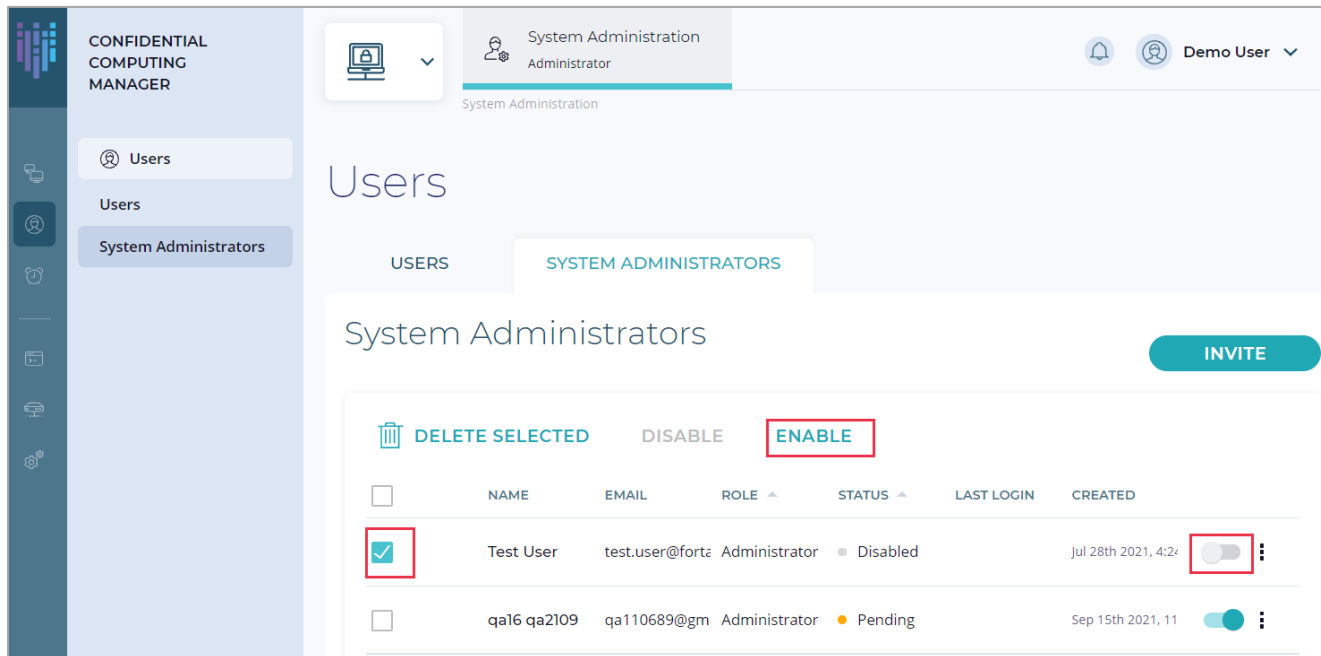


FIGURE 11: ENABLE USER



NOTE:

- If you want to disable/enable multiple sysadmins/operators, then select all the users using the checkbox, and click **DISABLE/ENABLE** to disable/enable the selected users.
- If you want to disable/enable a single sysadmin/operator, then use the toggle to disable/enable a particular user.

4.2 REMOVE THE USER AS ADMINISTRATOR / OPERATOR

To remove a user from the Fortanix CCM System Administrator or Operator role:

1. Select the check box for a user to be removed as sysadmin or operator and click the **DELETE SELECTED** button on top.

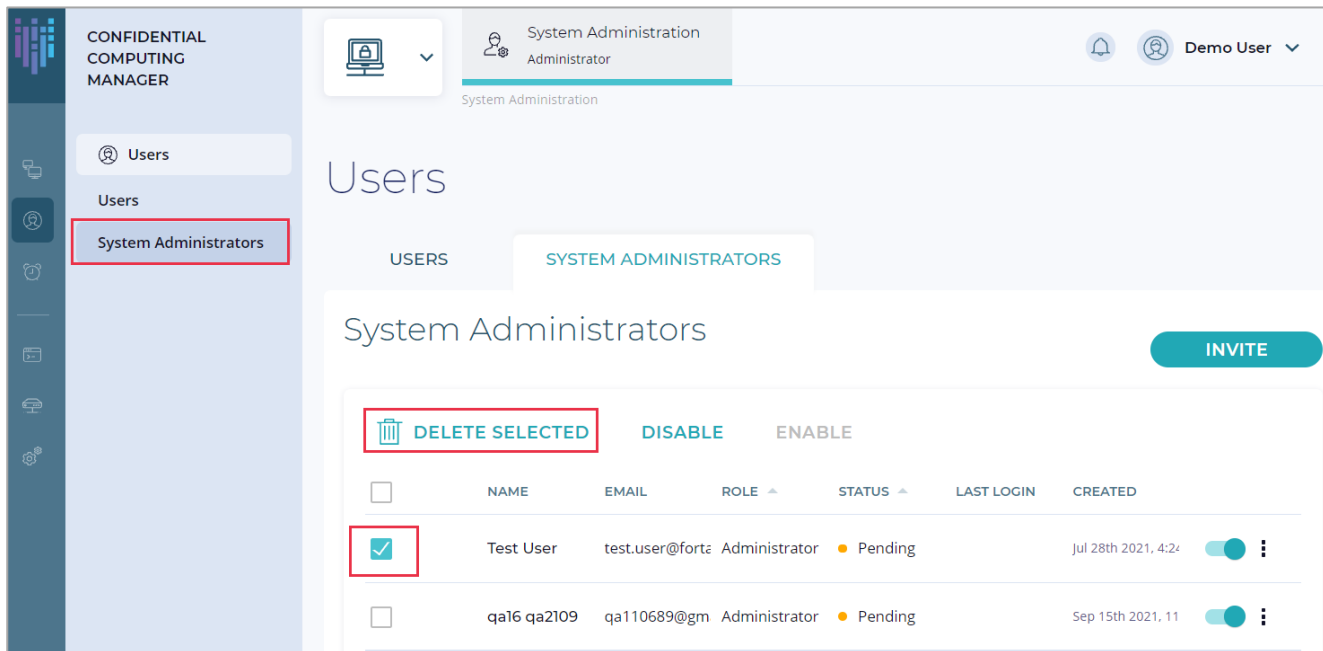


FIGURE 12: REMOVE USER

The user is now removed from the **SYSTEM ADMINISTRATORS** tab and will lose the sysadmin/operator privileges.

5.0 DOCUMENT INFORMATION

5.1 DOCUMENT LOCATION

The latest published version of this document is located at the URL:

<https://support.fortanix.com/hc/en-us/articles/4408398538388-System-Administration-Account-and-Users->

5.2 DOCUMENT UPDATES

This document will typically be updated on a periodic review and update cycle.

For any urgent document updates, please send an email to: support@fortanix.com

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