

## RELEASE NOTE

**Date:** 13-Nov-23

**Subject:** Software changes, updates, bug fixes, etc.

**Software:** Fortanix Data Security Manager

**Version:** 4.19.2329

## OVERVIEW

This document provides an overview of bug fixes and known issues in the Fortanix Data Security Manager (DSM) SaaS 4.19.2329 release.

This release is **superseded** by the [February 27, 2024](#), release.



### WARNING:

- You are **REQUIRED** to upgrade Fortanix DSM to version 4.13 or 4.16 before upgrading to version 4.19.2329. If you want to upgrade to 4.19.2329 from an earlier version, please reach out to the Fortanix Support team.
- Downgrading from Fortanix DSM version 4.19.2329 to any lower version is not possible.



### NOTE:

- The Fortanix DSM cluster upgrade must be done with Fortanix Support on call. Please reach out to Fortanix Support if you are planning an upgrade.
- The customer's BIOS version must be checked by Fortanix Support prior to the Fortanix DSM software upgrade. If required, the BIOS version should be upgraded to the latest version and verified by Fortanix Support for a smooth upgrade.
- If your Fortanix DSM version is 4.13 or later, then the HSM Gateway version must also be 4.13 or later. Similarly, if the HSM Gateway version is 4.13 or later, then your Fortanix DSM version must be 4.13 or later.

## BUG FIXES

- Fixed an issue where the key activation using KMIP fails with the error “try again later” (**JIRA: PROD-7589**).

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## KNOWN ISSUES

- Intermittent issues when performing competing requests for Key Activation and Key Update from the Fortanix DSM UI (**JIRA: PROD-7840**).

*For a complete list of new features, enhancements to existing features, other improvements, bug fixes, and known issues refer to the full description of the [DSM 4.19 release note](#).*

## BEST PRACTICES

Because our quality assurance process includes continuous security testing, Fortanix recommends keeping all Fortanix products updated with the latest releases as soon as possible. As an overall strategy to reduce risk exposure, customers are encouraged to follow best practices, which include:

- Always keep the product version up to date.
- Only issue accounts to trusted administrators.
- Utilize strong passwords.
- Monitor logs.
- Enable daily backups for the cluster.

## SUPPORT

For any questions regarding this release note, please contact [support@fortanix.com](mailto:support@fortanix.com)

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